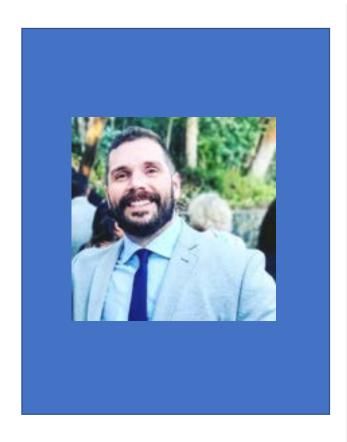# Meet the Speakers

Raymond J. Lattanzio

Senior Implementation Consultant

- Over 8 Years of Experience successfully managing CMMS Implementation Projects
- Certified Project Management Professional, PMP®
- Certified Reliability Leader, CRL®

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Identify KPIs and Metrics

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Identify KPIs and Metrics

- Engage/Interview Stakeholders

- Define Specific KPIs & Metrics

- Create Baselines if none exist

- Create Communication Plan
  - Push, Pull, Information Radiator

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Identify KPIs and Metrics

- Common KPIs and Metrics
  - MTBF
  - OEE
  - MTBF
  - WO Completion Percentage
  - Avg. Response Time

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Drive Continued Adoption

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Drive continued Adoption

- Track System Usage
  - Is Labor being charged?
  - Are Parts being charged?
  - Are Requests being entered?
  - Are Work Orders being closed?

- Expand usage into New Modules, Features, Versions

- Integrations with other systems

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Create New User On-Boarding

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Create New User On-Boarding

- Training, Training, Training
- Optimize Education Resources for specific Learners
  - Videos, Webinars, Documentation, In-Person
- Continued education for Administrators and Key Users
  - Industry Webinars, Best Practice Education

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Key Stakeholder Communication: Senior Leadership

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Key Stakeholder Communication: Senior Leadership

- Ensure Senior Leadership is seeing and realizing ROI from System
- Quarterly Business Review (QBR)

Develop Business Continuity Plan

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Develop Business Continuity Plan

- Does the Administrator hold all the knowledge?
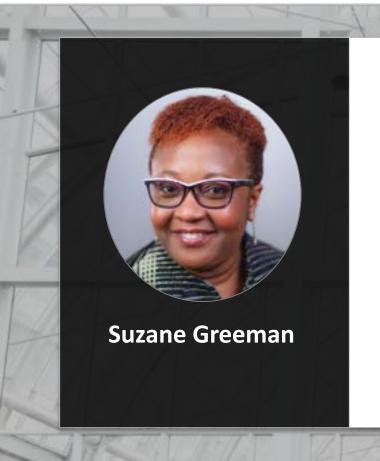- Train Co-Administrator
- Develop SOP Documentation

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QUESTIONS?

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Thank you!

Raymond Lattanzio
Raymond.Lattanzio@fluke.com

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Next webinar DATE: TITLE

Future-proofing asset dependent firms against the tide of talent flight

BEST

Talent ... dition to the sheer ... nt to attract talent ...

The st... ing is required to hone ...

In this ... eeman will break down ... needs. She will also o... ctices need to chang...

Suzane Greeman

This slide will be updated by Fluke Reliability

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THANK YOU!